



## Case Study: Scrutinizing Claims which involves Outlier Payment

e4e Healthcare services

Celebrating  
**10**  
Years  
2000-2010



## Scrutinizing Claims which involves Outlier payment

### Clients Pain Point

- ⑩ Identifying claims that have been billed incorrectly resulting in Outlier payment

### Our Solutions

- ⑩ System checks whether the revenue code in each of the line item has been incorrectly appended to the charged amount by checking the first 3 digits of charge amount of that line & compares with revenue code. If matched, these items are flagged for the examiners to review manually to establish the correctness
- ⑩ The system would look for the higher chargers & re-calculate without the second line item charges to determine whether the claim still qualifies for Outlier payment
- ⑩ Thus we follow various methodologies per process set & establish the correctness of the amount charges along with the number of units before paying the Outlier

### Outcome

- ⑩ Elimination of errors such as incorrect revenue code getting appended to the charges resulting in inflating the total charges.