



Case Study: High Volume, Multilingual QA Services

e4e Interactive Entertainment

Celebrating
10
Years
2000-2010



High Volume, Multi Lingual QA Services

Clients Pain Points

- ⑩ Functionality, Localization & Compliance QA on 10 titles and over multiple platforms
- ⑩ Testing across multiple languages at short notice
- ⑩ Scalable test teams

Our Solutions

- ⑩ e4e Interactive provided a global solution using our three regional centers to provide scalable and flexible test teams across multiple platforms & titles.

Outcome

- ⑩ Over 100 resources deployed over a 5 month period
- ⑩ Scalable & flexible teams
- ⑩ Services provided in 5 languages
- ⑩ Multiple centers used to execute 24 hr testing helping the Client meet & exceed deadlines



SLAs

Service Levels

- None
- As all are executed in an R&D environment there are no SLA's to be met
- Expectations are that scalable resourcing & flexible deployment are provided but this is not contractual